



// Manager, Deposit Services
Permanent Full-Time
Gateway Branch

Entegra Credit Union:

At Entegra, we understand that people - on both sides of the counter - are our most important asset. Our dedicated employees work together towards a common goal of providing an outstanding financial experience for our members. With four branch locations across Winnipeg and an online savings division, we are focused on making a positive difference in our member's lives.

The Opportunity:

Reporting to the Director, Branch Operations, the Manager, Deposit Services is responsible for the retention and growth of the branch deposit portfolio, member and wallet-share growth, and employee development by providing strong leadership, guidance, and coaching to the deposit team. This role is instrumental in the success of the credit union by developing and maintaining strong mutually beneficial member relationships to meet and exceed the member's needs through the sale of financial products.

Position Responsibilities:

The Manager, Deposit Services is responsible for responding to non-routine and complex financial inquiries of members and non-members by the cross-selling and referral of Entegra's products and services. This position monitors member service activities to ensure for the provision of maximum service levels and the smooth flow of work. Additional responsibilities include monitoring branch cash flow and maintaining adequate levels of cash, maintaining joint custody of combinations, treasury cash, and other negotiable items, and provide overrides as needed. Employee development is extremely important to Entegra Credit Union and therefore this position is responsible for the development of the frontline team (deposit & member services representatives) through their dedication, leadership, training, and coaching of the branch deposit staff. This also includes participation in recruitment and selection, performance appraisals, and other needs.

Position Experience and Qualifications:

As part of Entegra's branch deposit team, you are ready to build and maintain a high profile within the community. You hold a Grade 12 diploma with a minimum of five (5) years of deposit related credit union experience. Post-secondary education in Business Administration is considered an asset. You possess a strong sales technique and bring prior experience in a supervisory or leadership role. In addition, you have experience and familiarity coaching and developing a team of employees. You are technically proficient in both Windows and the Microsoft Office Suite. Previous experience working within the DNA banking system software would be considered an asset. You bring a professional attitude, organization, and a strong work ethic to this team environment.

A comprehensive benefits package is offered with this position, in addition to a competitive salary.

Those interested in applying are asked to submit a resume and cover letter by **Thursday, May 13, 2021** and referencing posting number **2021-15** to:

Entegra Credit Union
Human Resources Department
hr@entegra.ca

We thank all candidates for their interest; however, only those considered for an interview will be contacted.

We belong together.