



// Lending Officer

Entegra Credit Union:

At Entegra, we understand that people – on both sides of the counter – are our most important asset. Our dedicated employees work together towards a common goal of providing an outstanding financial experience for our members. With four branch locations across Winnipeg and an online savings division, we are focused on making a positive difference in our member's lives.

The Opportunity:

If you are motivated, dynamic, and driven and someone who thrives in a fast-paced environment, then this opportunity will appeal to you. We are looking for a candidate that develops and grows strong relationships with members, potential members, and vendors alike. This is an entry level role in Entegra's Lending Department with the objective of building an extensive knowledge of lending products and services in order to offer professional service to existing and potential members. This position will report to the Assistant Manager/Director Branch Operations.

Position Responsibilities:

The Lending Officer is responsible for providing members with reliable service by responding to all inquiries and questions in a professional and timely manner and seeking assistance from the Financial Service Officers or their leader when needed. Through guidance received from FSO's and branch leaders the lending officer will overtime begin to assist members with their loan renewals, interest rate adjustments, re-financing, consolidations, loan extensions, and any other inquiries. As training progresses the lending officer will interview members and provide a risk assessment through reference tools such as credit bureau scores and employment references for credit union records. They will also complete the credit granting process and makes recommendations to the branch leader for approvals. Additional responsibilities will include monitoring loans and collections, sending delinquency notices or letters, contacting members regarding delinquent accounts, assisting with the maintenance of accounts with real estate mortgages in foreclosure, and cross selling sundry products such as CDI/CLI, GMP, CUMIS home insurance and Collabria Visa to assist in achieving revenue targets.

Position Experience and Qualifications:

As part of Entegra's branch lending team, you are working towards possessing an extensive knowledge of all lending products and services including, but not limited to consumer loans, mortgages, lines of credit, and insurance. At minimum you have a grade 12 diploma, but preference would be given to those with related post-secondary education, and you have at least 2 years' experience in the financial services industry. Previous DNA banking experience would be considered an asset.

A comprehensive benefits package is offered with this position, in addition to a competitive salary.

Those interested in applying are asked to submit a resume and cover letter by **Thursday, May 13, 2021** and referencing posting number **2021-16** to:

Entegra Credit Union
Human Resources Department
hr@entegra.ca

We thank all candidates for their interest; however, only those considered for an interview will be contacted.

We belong together.